



Fort Worth Water Department Implements SPMR's Cutting-Edge WorkSmart™ Work Order System

Fort Worth, TX – March 18, 2025 – [SPMR LLC](#), a leading provider of utility data collection systems is excited to announce the implementation of its innovative WorkSmart™ Work Order System for The Fort Worth Water Department. This state-of-the-art technology is set to revolutionize the way the department manages and executes its work orders, enhancing efficiency and service delivery for the community.

The WorkSmart™ Work Order System is designed to streamline operations by providing real-time updates and seamless communication between field crews and office staff. This system will enable the Fort Worth Water Department to respond more quickly to service requests, to reduce downtime, and to improve overall operational efficiency.

Key Features of the WorkSmart™ Work Order System:

- **Real-Time Updates:** Field crews can now receive and update work orders instantly, ensuring that the most current information is always available.
- **Validated Work:** Automated GPS and photos are powerful tools for validating work performed. Visual and location confirmation, plus time stamping ensure 100% accuracy.
- **Enhanced Communication:** The system facilitates better communication between field and office staff, reducing misunderstandings and improving coordination.
- **Increased Efficiency:** By automating many of the manual processes, the system allows staff to focus on more critical tasks, thereby increasing productivity.
- **Improved Service Delivery:** Faster response times and more accurate information leads to better service for Fort Worth residents.
- **No Software Installation Needed:** WorkSmart™ works strictly off a browser software package, so there is nothing to install. Whether you are a small utility without IT support, or a large utility with certain installation restrictions this is a no hassle software when it comes to implementation.

“We are thrilled to bring this advanced technology to our operations,” said Homero Beltran, Superintendent of the Fort Worth Water Department. “The WorkSmart Work Order System has dramatically improved our efficiency and allowed us to deliver improved service to our nearly 300,000 customers.”

The implementation of this system is part of the Fort Worth Water Department's ongoing commitment to leveraging technology to improve service delivery and operational efficiency. Residents can expect to see improvements in response times and overall service quality as the new system is fully integrated into daily operations.

"Utilities need powerful yet flexible data collection solutions," said Andy Kercher, President of SPMR LLC. "The Fort Worth Water Department needed this technology in order to increase their productivity, and we were proud to be their chosen partner."

For more information about the WorkSmart™ Work Order System and other offerings from SPMR, please visit <https://spmrsmart.com/smartphone-based-work-orders/>

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